

# Strategy for the development and implementation of a statistical system in Abu Dhabi

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## **Project Overview**

• It is part of SCAD's agenda to provide a concept, design and strategy for the future Statistical System of Abu Dhabi (SSAD).

## **Project Overview**

Future state statistical system is aimed at closing some of the current gaps in statistical activity in Abu Dhabi, and setting a vision and agenda for how the statistical system should mature in the short, medium and long term.

#### **Rationale for the Project**

- 1) SCAD's role in the statistical system of Abu Dhabi is not clearly defined
- 2) There is no official and accepted government view of how the statistical system should operate
- 3) Statistics producers, users and stakeholders are not all aligned on their role in the system
- 4) There is demand from stakeholders for improvements in the output and quality of statistics in Abu Dhabi

#### **Objectives of the Project**

- Provide a baseline assessment of the current state statistical system, noting key gaps and challenges
- Design a future state statistical system for Abu Dhabi
- Develop a strategic plan with targeted initiatives for improving statistical activity and implementing the future SSAD

## Challenges in Statistical System of Abu Dhabi (SSAD)

- Data producers work in silos and statistics work are overlapped
- Lack of central coordination unit
- No quality assurance mechanism
- Weak user orientation
- No unified statistical guideline
- No priority of statistical work in the Emirate

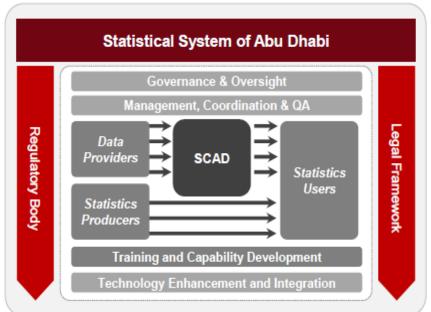
## Future model for SSAD

The proposed SSAD has been designed to ensure better representation of users and producers, improve oversight and governance of the system and enhance the quality-driven

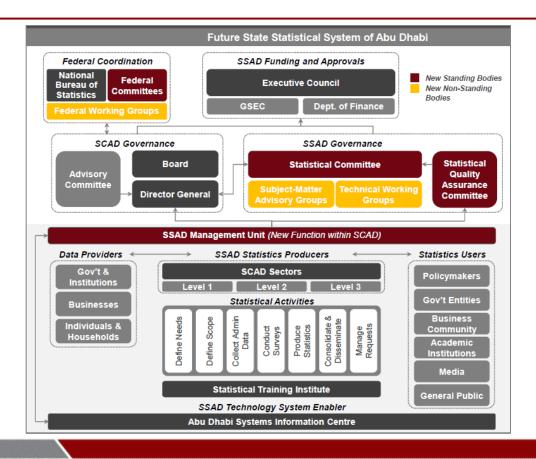
statistical production.

## **Components of Future State**

- Statistical Committee
- SSAD Management Unit
- Statistical QA Committee
- Federal Committees



## Future State Statistical System of Abu Dhabi



## 1. Establishing stakeholder management unit and enhancing stakeholder relationship

- The SSAD management function developed a prioritized list and calendar spelling out which SLAs need to be revised as a matter of importance over the coming 1-2 years. A comprehensive checklist of required items to be covered in SLAs and review them in subsequent meetings with the entities.
- Revision of SLAs to specify requirements for frequency of supply of data from SCAD to ADGE, electronic exchange, metadata standards required of ADGE and instructions for ADGEs on how to communicate changes and what procedures to be followed to mitigate issues.

#### 2. Implementing the quality framework for admin data

- The QA Framework includes:
  - Statistical quality policy, manual for producers, quality model, standards & guidelines, quality templates & tools
  - Self assessment and GSBPM progress assessment template
  - Customer satisfaction questionnaire, survey performance metrics and statistical quality appraisal template
  - Statistical quality report template / guidelines The SSAD management function would coordinate and oversee the development, review and approval of the QA framework.

## 3. Developing statistical methodology and guideline handbook

- The handbook includes:
  - Code of Practice
  - Statistical Standards (conceptual frameworks, definitions, classifications, methods)
  - Processes (GSBPM)
  - Dissemination guidelines

## 4. Improving the efficiency of Survey Clearing House (SCH)

 A body within SCAD that acts as the central clearance point for surveys that are funded or conducted by ADGEs for purposes of official statistics. A SCH will help reduce duplication in survey activity, minimize burden on users, and ensure surveys are fit for purpose.

#### 5. Implementing eStatistics

• Purpose of this initiative is to improve quality, innovation, and efficiency through the statistical value chain, by enhancing the adoption of information technologies.

#### 6. SSAD Portal

 Expansion of the existing SCAD data portal to create a central statistics bank/warehouse that hosts all official statistics, sources, and associated metadata for each statistical product.

# Measuring statistical maturity

| Dimensions                       | Establishing   | Development  | Maturity  | Leadership  |
|----------------------------------|--|--|---|---|
| Implementing<br>statistical laws | Signing service level agreements with data providers   | Improve cooperation between data providers in the development of administrative data Reduce the gap in implementation of statistical law | Develop administrative data meeting the requirements Fully in compliance with statistical laws implementation | Promotion of<br>statistical work in the<br>emirates and<br>implementing<br>governance |
| Statistical<br>Capacity          | Assess the statistical capacity of by government agencies Identifying gaps Prepare statistical capacity development plan | Implementation of capacity development plans   | Statistical capacity<br>building is complete  | Share experiences<br>both locally and<br>internationally                              |
| Standards and quality of data    | Rate the quality of administrative records from government agencies  | Implementation of self-<br>assessment to measure<br>statistical data quality   | Implement the data quality assessment and publish results   | Contribute to the development of methodologies locally and internationally            |

# Key measures of the statistical system

| SSAD objectives  | AD objectives KPI   |     |       | 2020 |  |  |
|--|---|-----|-------|------|--|--|
|  | Percent KOS Meeting Periodicity Standards                     | 38% | 90%   | 95%  |  |  |
| Provision of accurate and reliable statistics          | % of KOS produced from admin source                           | 45% | 84%   | 95%  |  |  |
|  | Percent of sufficiency of SCAD products to the users needs    | 86% | 89%   | 95%  |  |  |
|  | Percent of Services Delivered on Time                         | 73% | 77%   | 95%  |  |  |
|  | Customer satisfaction with statistical products               | 51% | 76%*  | 90%  |  |  |
|  | Level of trust with SCAD                                      | 93% | 93%*  | 95%  |  |  |
| Develop the Statistic System<br>Governance and Raising | % statistical awareness                                       | 37% | 63%*  | 85%  |  |  |
| Awareness  | %Stakeholder satisfaction                                     | 76% | 76%*  | 90%  |  |  |
|  | Percent of enhanced SLAs in place with ADGEs                  | 7%  | 30%   | 100% |  |  |
|  | % admin datasets complying with the minimum quality standards | 63% | 63%*  | 90%  |  |  |
| Ensure Quality of Statistical Data and Products        | % of KOS and reports released on time                         | 76% | 93%   | 100% |  |  |
|  | % KOS meeting timeliness standards                            | 80% | 92%   | 100% |  |  |
| Build Statistical Capability                           | SSAD Human Capital Readiness (HCR)                            | -   | 25%** | 95%  |  |  |

## Role of business planning calendar

The business planning calendar is established which include all the planning activities related to SSAD work program, performance improvement actions, SLA review and monitoring activities, implementing quality mechanism, training activities, etc...

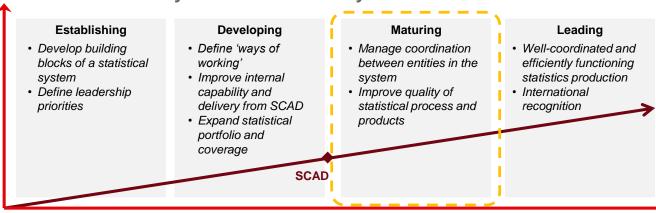
| Key activities   | Deliverable                     | Champion |   | Q4 |   | Q1 |  | Q2       |   |   | Q3       |   |   | Q4 |   |   |
|--|---------------------------------|----------|---|----|---|----|--|----------|---|---|----------|---|---|----|---|---|
| Stakeholder Mapping                                      |                                 |          |   |    |   |    |  |          |   |   |          |   |   |    |   |   |
| Identify & categorise stakeholders                       | List of Stakeholders            | SCAD     |   |    |   |    |  |          |   |   |          |   |   |    |   |   |
| Define needs & expectations                              | Stakeholder Profile             | SCAD     |   |    |   |    |  |          |   |   |          |   |   |    |   |   |
| Prioritise stakeholders                                  | Stakeholder Prioritisation      | SCAD     |   |    |   |    |  |          |   |   |          |   |   |    |   |   |
| Map stakeholders   | Stakeholder Map                 | SCAD     |   |    |   |    |  |          |   |   |          |   |   |    |   |   |
| Planning Engagement                                      |                                 |          |   |    |   |    |  |          |   |   |          |   |   |    |   |   |
| High level stakeholder consultation                      | Stakeholder statistical needs   | SCAD     |   | A  |   |    |  |          |   |   |          |   |   |    |   |   |
| WoG survey request                                       | WoG survey needs                | ADGE     |   |    |   |    |  |          |   |   |          |   |   |    |   |   |
| Training need assessment                                 | Assessment - TNA                | SCAD     |   |    |   |    |  |          |   |   |          |   |   |    |   |   |
| SSAD training calendar                                   | Training calendar               | SCAD     |   | A  |   |    |  |          |   |   |          |   |   |    |   |   |
| SLA review and update                                    | Updated SLA                     | SCAD     |   |    |   |    |  |          |   |   |          |   |   |    |   |   |
| Define stakeholder communication & engagement plan       | Stakeholder Engagement Plan     | SCAD     |   |    |   |    |  |          |   |   |          |   |   |    |   |   |
| Stakeholder consultation – Annual work program           | Workshop                        | SCAD     |   |    |   |    |  |          |   |   |          |   |   |    |   |   |
| Publish SSAD Annual work program                         | SSAD Annual work program        | SCAD     |   |    |   |    |  | <b>A</b> |   |   |          |   |   |    |   |   |
| Engaging & Measuring Effectiveness                       |                                 |          |   |    |   |    |  |          |   |   |          |   |   |    |   |   |
| Statistical data and information transfer                | Statistical data (e-statistics) | ADGE     |   | A  |   | A  |  | A        | A | A | A        | A | A | A  |   | A |
| Stakeholder meeting – strategy and performance awareness | Engagement Workshop             | SCAD     |   |    |   |    |  |          |   |   |          |   |   |    |   |   |
| SLA assessment   | Assessment - SLA                | SCAD     |   |    |   |    |  |          |   |   |          |   |   |    |   |   |
| Quality assessment – Self assessment request             | Assessment - Quality            | ADGE     |   |    |   |    |  |          |   |   | <b>A</b> |   |   |    |   |   |
| Quality assessment report                                | Assessment report               | ADGE     |   |    |   |    |  |          |   |   |          |   |   |    |   |   |
| Consolidated performance report & action plan            | Action plan                     | SCAD     |   |    |   |    |  |          |   |   |          |   |   |    |   |   |
| SLA progress report                                      | Status report                   | SCAD     | A | A  | A | A  |  | A        | A |   | A        | A | A |    | A | A |

## Moving towards a Statistical System

The oversight of the SSAD falls under the governance of SCAD.

## Moving towards a Statistical System

## Maturity of the Statistical System of Abu Dhabi



- Limited statistical capability
- SSAD not defined
- SCAD relationship with ADGEs not formalized
- Attracting expertise
- Building capability
- Aligning and coordinating data producers
- Enhancing quality

- Enforcing compliance
- Automating data collection and statistics production
- Managing performance of entities within the SSAD

Continuous improvement

workforce

of capability and products Maintaining nationals in

The statistical system under SCAD's direction is moving into the maturing stage and, at this stage, requires increasing the clarity of coordination between entities and strengthening the quality assurance and enforcement mechanisms within the system



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